

Mover News

Sept. 4, 2012

Utilities and Transportation Commission

Volume 4 Issue 1

Household Goods Questions?

Permits (360) 664-1222

Tariff and Rules (360) 664-1111

Motor Carrier Safety (360) 664-1236

Report an Illegal Mover (360) 664-1221

Training (360) 664-1105

UTC Main Line

(360) 664-1160

www.utc.wa.gov

PO Box 47250 1300 S Evergreen Park Dr SW Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a nonpermitted mover, let us know! Call (360) 664-1221 or e-mail



Need Forms or Information?

Go to the commission's website to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and cube sheet inventory form. Find everything at

www.utc.wa.gov/movers.

New Permits Issued June – August 2012

- A Better Moving Co. d/b/a A Better Co. L.L.C.
- Charles Bartlett d/b/a Affordable Haulers and Movers
- New World Van Lines of Washington, Inc.
- The One Logis, Inc. d/b/a Gawa Global

UTC Adopts Tougher Entry Standards

On July 9, the commission adopted stricter guidelines for new applicants seeking authority to provide residential moves in Washington. Some of the new requirements include: mandatory criminal background checks; no



convictions for certain felonies within the previous five years; a valid Washington driver's license; enrollment in a drug and alcohol testing program; and owning or leasing proper equipment. The one-time permit application fee of \$550 will remain the same. The changes were made to further protect the public from unfit, unsafe, and unscrupulous moving companies, while allowing companies who are in good-standing with the commission to operate throughout the state.

Jay the Mover Denied Permanent Authority

On Aug. 8, the commission denied Edmonds-based Jay the Mover's application for permanent authority following a suspension of his temporary permit after he threatened a customer and held her belongings hostage. The company's owner, Jason Smith,



also was penalized \$2,000 for failing to disclose multiple criminal convictions on his permit application. Mr. Smith did not request a hearing contesting the suspension and permit denial. The commission entered a cease and desist order against Mr. Smith when his permit was suspended. He is no longer allowed to operate as a residential mover in the state

Electronic Estimates Now OK Under Tariff 15-C

Changes to Tariff 15-C allowing the moving companies to use electronic estimates went into effect on July 13.

Carriers may now use electronic devices to generate estimates for customers, provided all of the elements in Tariff 15-C, Item 85 are included in the software application. The elements applicable to a particular move, however, must appear on the final estimate form. This allows

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carriers to customize estimates for each customer, while still complying with commission rules and Tariff 15-C.

Industry Proposes Changes to Tariff 15-C

On July 27, the Washington Movers Conference filed a petition to revise Tariff 15-C, proposing to incorporate language related to the use of electronic estimates, requiring use of a specific Table of Measurements form, and making changes to required contract language on the bill of lading. The changes will be considered at the commission's open meeting on Sept. 27 in Olympia.

Upcoming Industry Training

The next free training for household goods moving companies is coming up soon. It is scheduled



from 8:15 a.m. to 5 p.m.

Wednesday, Oct. 10, in Olympia at the commission headquarters building. The course is required for carriers to receive permanent authority. To register online, click here. If you have questions, email Mat Perkinson or call him at (360) 664-1105.

Illegal Carrier Actions

Commission staff recently investigated the following non-permitted carriers:

- AA Eagle Relocation Service
- Advanced Moving and Packing
- Affordable Haulers & Movers
- B & C Moving
- Brooks Professional Moving
- Budget Family Moving
- Delivery Service
- J & J Relocation
- Moving Man 08

Motor Carrier Safety News

Last quarter, the commission's Motor Carrier Safety staff completed 10 householdgoods carrier



compliance reviews and inspected 13 vehicles. Five of the vehicles had defects, however, none were removed from service. Eight companies received a satisfactory rating.

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commission actions

commission actions against non-permitted movers. Click on the icon to the right to view the commission's page or visit www.facebook.com/wautc.